

# Vigor2927

## Dual-WAN Security Firewall

### Quick Start Guide

# Routers- Wired Models

Version: V1.5

Web registration is preferred. You can register your Vigor router via <https://myvigor.draytek.com>.

Due to the continuous evolution of DrayTek technology, all routers will be regularly upgraded. Please consult the DrayTek web site for more information on newest firmware, tools and documents.  
<https://www.draytek.co.uk>



## Safety and Warranty for Wired Models of Vigor Routers

### Safety Instructions

- Read the installation guide thoroughly before you set up the router.
- The router is a complicated electronic unit that may be repaired only by authorized and qualified personnel. Do not try to open or repair the router yourself.
- Do not place the router in a damp or humid place, e.g. a bathroom.
- Do not stack the routers.
- The router should be used in a sheltered area, within a temperature range of 5 to +40 Celsius.
- Do not expose the router to direct sunlight or other heat sources. The housing and electronic components may be damaged by direct sunlight or heat sources.
- Do not deploy the cable for LAN connection outdoor to prevent electronic shock hazards.
- Do not power off the router when saving configurations or firmware upgrades. It may damage the data in a flash. Please disconnect the Internet connection on the router before powering it off when a TR-069/ ACS server manages the router.
- Keep the package out of reach of children.
- When you want to dispose of the router, please follow local regulations on conservation of the environment.

### Warranty

We warrant to the original end user (purchaser) that the router will be free from any defects in workmanship or materials for a period of two (2) years from the date of purchase from a DrayTek authorized dealer in the UK/Ireland. Please keep your purchase receipt in a safe place as it serves as proof of date of purchase. During the warranty period, and upon proof of purchase, should the product have indications of failure due to faulty workmanship and/or materials, we will, at our discretion, repair or replace the defective products or components, without charge for either parts or labour, to whatever extent we deem necessary to restore the product to proper operating condition. Any replacement will consist of a new or re-manufactured functionally equivalent product of equal value, and will be offered solely at our discretion. This warranty will not apply if the product is modified, misused, tampered with, damaged by external factors, used with unapproved accessories or subjected to abnormal working conditions. Warranty applies to hardware only, not software or firmware. Defects which do not significantly affect the usability of the product will not be covered by the warranty. We reserve the right to revise the manual and online documentation and to make changes from time to time in the contents hereof without obligation to notify any person of such revision or changes.

### Importer

UK - CMS Distribution Limited, 15 Worship Street, London, EC2A 2DT  
Ireland - CMS Distribution Limited, Bohola Road, Kiltimagh, Co Mayo, Ireland

## External Power Supply (Power Adapter) Information

	1	2	3	4	5	6	7	8	9	
A	CWT		CWT		CWT		APD		APD	
B	No. 222, Sec. 2, Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan		No. 222, Sec. 2, Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan		No. 222, Sec. 2, Nankan Rd., Lujhu Township, Taoyuan County 338, Taiwan		No. 5, Lane 83, Lung-Sou St., Taoyuan City 330, Taiwan		No. 5, Lane 83, Lung-Sou St., Taoyuan City 330, Taiwan	
C	Model identifier		Model identifier		Model identifier		Model identifier		Model identifier	
	2ABB012F UK	2ABB018F UK	2ABL024F UK	2ABL030F UK	2ABN036F UK	WA-12M12FG	WB-18D12FG	WA-24Q12FG	WA-36A12FG	
	2ABB012F EU	2ABB018F EU	2ABL024F EU	2ABL030F EU	2ABN036F EU	WA-12M12FK	WB-18D12FK	WA-24Q12FK	WA-36A12FK	
D	Input voltage		Input voltage		Input voltage		Input voltage		Input voltage	
	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	100-240V	
E	Input AC frequency		Input AC frequency		Input AC frequency		Input AC frequency		Input AC frequency	
	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	50/60Hz	
	Output voltage DC		Output voltage DC		Output voltage DC		Output voltage DC		Output voltage DC	
	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	12.0V	
F	Output current		Output current		Output current		Output current		Output current	
	1.0A	1.5A	2.0A	2.5A	3.0A	1.0A	1.5A	2.0A	3.0A	
G	Output power		Output power		Output power		Output power		Output power	
	12.0W	18.0W	24.0W	30.0W	36.0W	12.0W	18.0W	24.0W	36.0W	
H	Average active efficiency		Average active efficiency		Average active efficiency		Average active efficiency		Average active efficiency	
	84.9%	86.2%	87.6%	87.8%	89.8%	83.7%	85.4%	88.6%	88.2%	
I	Efficiency at low load 10%		Efficiency at low load 10%		Efficiency at low load 10%		Efficiency at low load 10%		Efficiency at low load 10%	
	73.6%	78.0%	81.3%	83.3%	83.7%	74.5%	80.5%	86.4%	85.4%	
J	No-load power consumption		No-load power consumption		No-load power consumption		No-load power consumption		No-load power consumption	
	0.07W	0.07W	0.07W	0.07W	0.07W	0.07W	0.10W	0.07W	0.10W	
J	No-load power consumption		No-load power consumption		No-load power consumption		No-load power consumption		No-load power consumption	
	0.07W	0.07W	0.07W	0.07W	0.07W	0.07W	0.10W	0.07W	0.10W	

Note: Product specification is subject to continuous evolution which may not always be reflected in current documentation. For the formal specification and details of the supported features of your product, please refer only to the web site at [www.draytek.co.uk](http://www.draytek.co.uk).

# UK CA EU Declaration of Conformity

Hereby, DrayTek Corporation declares that the equipment type Vigor2927 is in compliance with The Electromagnetic Compatibility Regulations 2016 (SI 2016 No.1091), The Electrical Equipment (Safety) Regulations 2016 (SI 2016 No.1101), and The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012 (SI 2012 No. 3032).

The full text of the UKCA Declaration of Conformity is available at the following internet address:

<https://fw.draytek.com.tw/Vigor2927/Document/CE/>

- Product name: Dual-WAN Security Firewall
- Model number: Vigor2927
- Manufacturer: DrayTek Corp.
- Address: No.26, Fushing Rd., Hukou, Hsinchu Industrial Park, Hsinchu 303, Taiwan

# CE EU Declaration of Conformity

Hereby, DrayTek Corporation declares that the equipment type Vigor2927 is in compliance with EU EMC Directive 2014/30/EU, Low Voltage Directive 2014/35/EU and RoHS 2011/65/EU.

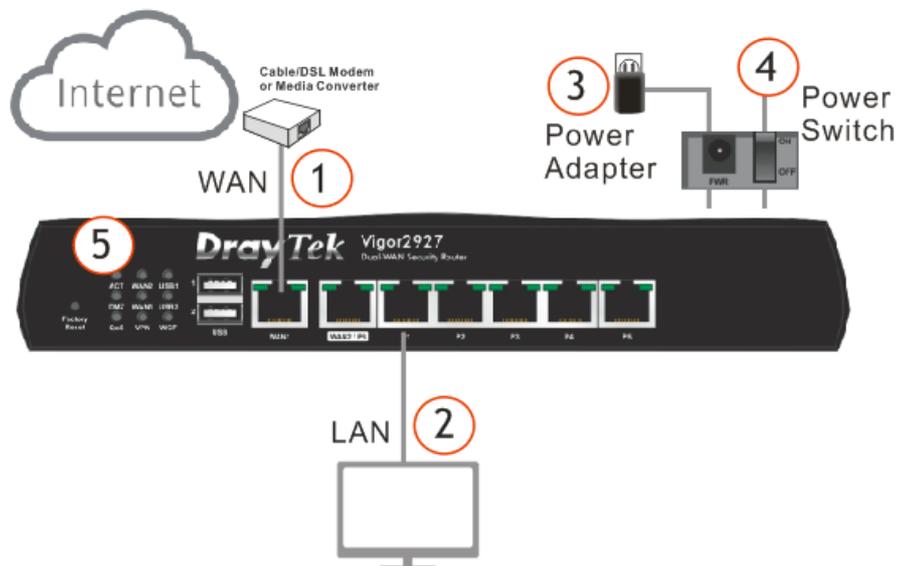
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## Hardware Installation

1. Connect the cable Modem/DSL Modem/Media Converter to any WAN port of router with Ethernet cable (RJ-45).
2. Connect one end of an Ethernet cable (RJ-45) to one of the LAN ports of the router and the other end of the cable (RJ-45) into the Ethernet port on your computer.
3. Connect one end of the power adapter to the router's power port on the rear panel, and the other side into a wall outlet.
4. Power on the device by pressing down the power switch on the rear panel.
5. The system starts to initiate. After completing the system test, the ACT LED will light up and start blinking.



## Wall-Mounted Installation

Vigor router has keyhole type mounting slots on the underside.

1. Drill two holes on the wall. The distance between the holes shall be 168mm.
2. Fit screws into the wall using the appropriate type of wall plug.

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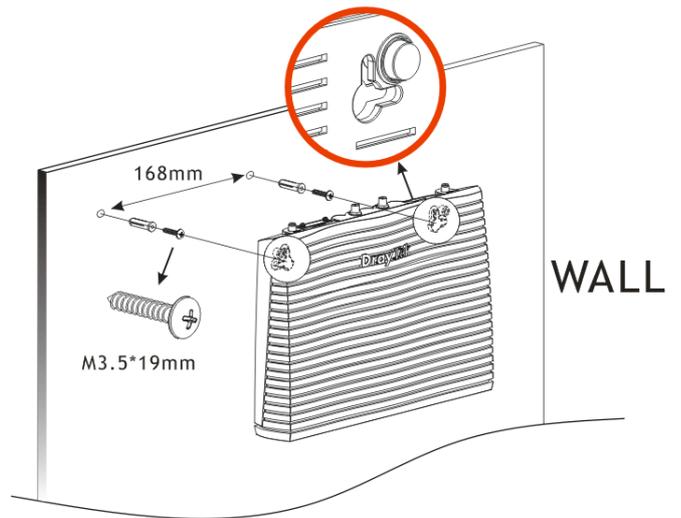
**Note**

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The recommended drill diameter shall be 6.5mm (1/4").

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3. When you finished about procedure, the router has been mounted on the wall firmly.

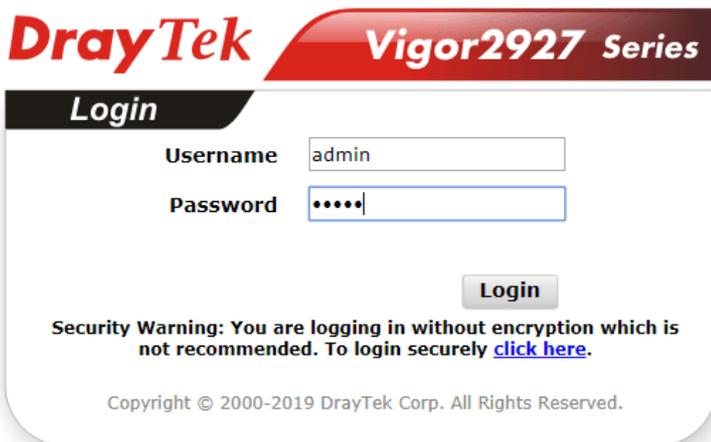


## Software Configuration

Make sure your PC connects to the router correctly.

Open a web browser on your PC and type <http://192.168.1.1>. A pop-up window will open to ask for username and password. Please enter "admin/admin" as the Username/Password and click **Login**.

Then, the Main Screen will pop up.



**DrayTek** Vigor2927 Series

**Login**

Username

Password

**Login**

**Security Warning: You are logging in without encryption which is not recommended. To login securely [click here](#).**

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